Rape Counseling Services of Fresno Position Description: Victim Advocate (Part-time) Position Status: Temporary, Non-Exempt

Location: Fresno Office, but may respond to other cities within Fresno County Salary Range: \$15.50/hour

Job Summary:

Temporary Victim Advocate position intiles providing 24-hour crisis line and in-person emergency response during forensic interviews and/or medical, forensic examination to survivors of sexual assault in Fresno County.

Skills, Knowledge and Ability:

- Maintain confidentiality
- Ability to relate effectively with professionals, the business community, agency contractors and clients
- Ability to address crisis and problem-solve effectively
- Ability to work as a team member, as well as independently, manage time and tasks effectively
- Ability to work under pressure, manage and meet deadlines
- Awareness of and sensitivity to the cultures represented in Fresno County
- Excellent organizational skills, written and oral communications skills
- Knowledge of dynamics of sexual assault

Essential Functions, but not limited to:

- Respond to the 24-hour crisis line
- Provide crisis intervention and advocacy services
- Maintain accurate client documentation, files and data entry
- Provide advocacy and accompaniment services when responding to emergency crisis calls with SART agencies
- Follow and meet service standard goals set by agency
- Conduct and assist with follow-up, case management, safety-plan assessments and referrals
- Participate in mandatory temp. meetings, human relation training, sexual assault trainings and webinars

General Requirements:

- Bachelor's degree with one year's experience working with survivors of sexual assault (preferred)
- Ability to motivate, lead, work with diverse community groups in a variety of settings
- Experience developing strong healthy relationships informed by the application and modeling of appropriate boundaries with all program partners
- Ability to speak well in front of groups and present oneself as a professional representative of the agency
- Demonstrated excellent writing ability; public speaking skills; intermediate to advanced computer skills

Other required qualifications:

- Flexible schedule (evenings, early mornings, holidays and weekends required)
- Consistency, punctuality, and enthusiasm
- Understanding of RCS Fresno's mission and ability to maintain appropriate boundaries with clients in all circumstances
- Reliable vehicle, valid California driver's license and proof of insurance.
- Fingerprint clearance required
- Successful completion of U.S. Department of Justice Form I-9
- Bilingual (Spanish/English) preferred
- Ability to lift supplies up to 10 lbs. to waist height.

• Completion of RCS Fresno's Sexual Assault Counselor Training within 6 months of employment (if not before).

Working Conditions:

Work is performed from home in a quiet area with access to internet, computer & cell phone after office hours (shifts can be between M-F 4pm-8am, weekends & holidays), responding to hospital emergency rooms and/or other related environments with clients who are in crisis and experiencing emotional and/or physical duress.

Responsible to: Operations Director

Because RCS-Rape Counseling Services of Fresno values diversity, we welcome and encourage applicants from diverse racial groups, including but not limited to African-American, Latina(o), American Indian, and Asian, and/or sexual orientations (e.g., lesbian, gay, bisexual, transgender), as well as people from different national origins, religions, ages, and disability status. It is the policy of RCS to provide equal opportunity for all employees and applicants for employment without regard to race, color, creed, religion, gender, sexual orientation, national origin, age, marital status, mental or physical disability, pregnancy, military or veteran status, or any other basis prohibited by state or federal law. RCS is an Equal Opportunity Employer.

To Apply: Email or mail a cover letter describing relevant qualifications and experiences; resume; and three references to:

Samantha Rosas, Administrative Support Manager 259 N. Blackstone Avenue Fresno, Ca. 93701 <u>sromero@rcsfresno.org</u>

> Deadline for Submission: 10/07/2022 Anticipated Start Date: 10/17/2022