



Floating DV Caseworker II. Part Time, 32 hours per week

We have an exciting opportunity for an experienced Domestic Violence intervention practitioner to support our program teams and provide services to adults and children who are impacted by domestic violence.

In this varied and diverse role, the Caseworker will move between programs as needed to maintain excellent client service. The successful candidate may work on our crisis and counseling phone line, advocate for clients, accompany them to appointments, support clients in our residential programs, and work with our partner organizations to build their capacity to serve people impacted by DV.

Our Caseworkers deliver a confidential, efficient, and friendly service to our clients in a trauma-informed, empathetic, and non-judgmental manner. The successful candidate for this role must be able to work independently with minimal supervision, and will be confident in their own abilities to make independent decisions and respond appropriately to, manage, and de-escalate emergency crisis situations with clients.

Information management is vital to maintaining excellence in our service delivery, and especially important in this float role. The successful candidate will maintain up to date, accurate documentation of client contact and activity that occurs while they are working in each program, and stay in close contact with their team and program manager to keep everyone apprised of developments with clients.

Mission, culture, and values

STAND! is a catalyst for breaking the multi-generational cycle of violence, promoting safe and strong relationships, and rebuilding lives. Our work is guided by our values of integrity, passion, compassion, safety, accountability, innovation, and collaboration. We welcome staff who can embrace these values, and who seek to create and participate in a culture of interpersonal kindness and accountability, with respect for every stakeholder in the agency; and for the contribution of everyone who joins us in this work. Read more about our mission-driven agency at <http://www.standffov.org/>

Required qualifications for this position:

The successful candidate for this role will be able to demonstrate flexibility, initiative, good judgment and passion for helping others, and will have a solid understanding of the issues faced by clients dealing with domestic violence.

- Possession of the DV Counselor 40 hour training certificate
- Minimum 2 years' experience providing domestic violence services, working on a crisis line, or providing social services within a shelter facility.
- Excellent active listening and communication skills
- Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies
- Experience assessing clients' needs in crisis situations
- Previous experience providing social services and/or case management
- Strong oral and written communication skills
- Ability to work with people from diverse backgrounds and demonstrate cultural competency
- Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries
- Commitment to maintain shelter-site confidentiality
- Proficiency in computer skills, especially using Outlook, Word, and Excel; strong skills in working with customized databases

- Understanding of the Agency's mission, and ability to maintain appropriate boundaries with clients at all times
- Reliable vehicle, valid California driver's license, clean driving record, and proof of insurance.

The safety of our staff and the clients they transport is important to us. Check to see if you meet our [driver requirements here](#). MVRs are obtained prior to hire, and run periodically thereafter.

Employment with STAND! is contingent upon clear fingerprint, criminal history check, clear MVR, and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training.

Preferred qualifications for this position:

Having a Bachelors' Degree in social services or a related field, and possessing bilingual Spanish/English skills are preferred qualifications for this position.

We offer:

- The opportunity to make a difference in the lives of our clients
- A learning environment
- Hourly rate \$19.74 plus a 5% bilingual differential for fluent Spanish/English skills
- Eligible for our generous benefits package which, for regular employees working 30+ hours a week includes medical, dental, vision, life and AD&D insurance, voluntary acupuncture and chiropractic insurance, 403(B) plan (limited employer match after one year's service); and to earn vacation, sick leave and holiday pay pro rata.

To be considered, please email a cover letter, resume and the names of three supervisory references to resume@standffov.org **Confirm the days you are available and desired schedule in your cover letter.**

Alternatively, you can mail this information to: Human Resources, STAND! For Families Free of Violence, 1410 Danzig Plaza, Concord, CA 94520.

STAND! For Families Free of Violence is an Equal Opportunity Employer committed to staff diversity. We welcome qualified persons of all backgrounds to apply.

Posted: 04/15/2019