# Mobilizing Youth & Creating Media to Prevent Adolescent Relationship Abuse

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# Agenda

- Introduction & Objectives
- HARRT Model
- Social Media Analytics Compass
- Retweetable (activity)
- Case Studies: Mobilizing Highly Motivated Youth versus Disconnected Youth
- Closing











# Introduction

### **ABOUT US**

- Haven is a nonprofit organization providing free and confidential services to survivors of domestic violence and sexual abuse in Stanislaus County. Intervention, prevention and supportive services focus on safety, empowerment and transformation.
- The California Adolescent Health Collaborative is an Oaklandbased nonprofit organization aiming to protect and improve the wellness of California's youth by building capacity in systems and seeding innovation through research.









# Introduction

The HARRT (Healthy and Responsible Relationships Troop)
 program in Stanislaus County evolved from a Domestic Violence
 and Health Care partnership between Haven Women's Center, the
 California Adolescent Health Collaborative—a program of the
 Public Health Institute, and Central Valley health care
 organizations.









# Objectives

# By the end of this workshop participants will be able to--

- Start a school-based program to prevent adolescent relationship abuse (ARA) using the HARRT Model
- 2. Work collaboratively with youth leaders to implement, measure and evaluate the impact of media-based ARA prevention activities using social media analytics
- Apply practical youth mobilization strategies to create new (or enhance existing) youth-led ARA prevention efforts on and off campus

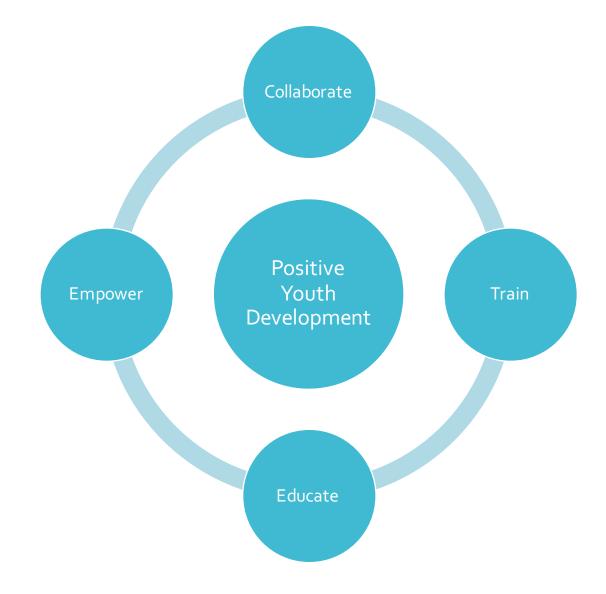








# HARRT Model: Overview











# Collaboration

- Build linkages schools & community based organizations
- Engage unlikely allies
- Think beyond the specific school site
- Learn from student leaders











# Training

- Youth leadership team meetings
- ARA 101 & healthy relationships education
  - Media literacy
- Experiential learning opportunities (hit the road!)
  - Campaign planning
  - Flexible & responsive skill building
    - **Self-care** (seriously though...)
      - Serve the whole student











# Education

- Let **peer educators** leverage your reach & impact!
  - Fill existing gaps (California Healthy Youth Act)
    - Expand beyond the campus





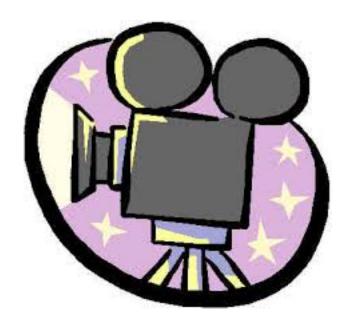






# Empowerment

- Strong youth leaders
- Safer, healthier student body
- Civic & political engagement
  - Changing school climate
- Real world skills (job market and/or college ready)
  - Give back, be the change!











# **Successes** & Challenges











# HARRT PSAs (Public Service Announcements)















# Social Media Analytics:

What does it mean?

# "Business Intelligence"

• The practice of **gathering data** from blogs and social media websites and analyzing that data to **make decisions**.















# Social Media Analytics:

What can it help you understand?

# Gain new insights

 Understand social media engagement patterns across your Facebook, Twitter, LinkedIn, Pinterest, and Google+ accounts, and add insights from Google Analytics



# **Identify social influencers**

 Pinpoint the key influencers and organizations driving important conversations and generating buzz



### See what content resonates

 Measure clicks, likes, retweets and more to learn what content works and what content doesn't











# Social Media Analytics

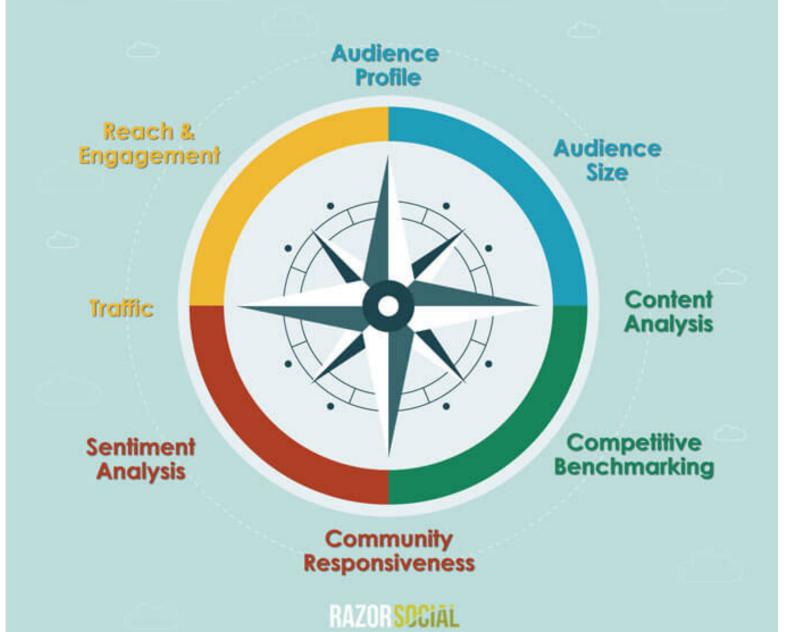
# Compass











## Tip: Continuously build your audience

# Social Analytics Compass

### **Audience Size**

- Does size matter?
- Are you assessing growth? Loss?

### **Audience Profile**

 Who is part of your fan club? Who are you targeting? Attracting? Missing?







Lurkers

Influencers











### Tip: People pay attention even when they are not sharing

# Social Media Analytics Compass

# **Reach and Engagement**

 How much of your audience are you reaching? How much are engaging with your content?



- Do likes matter?
- Ghost-sharing (screenshot and share sensitive content)

### **Traffic**

- Generate traffic by using hashtags, backlinks and diversifying content
- Post(s) should be a call to action, directive and informative











## Tip: If no one is engaging you have either the wrong content or the wrong audience!

# Social Media Analytics Compass

# **Content Analysis**

- Are videos, pictures or text updates working best?
- Do you have the right mix of content?

# **Community Responsiveness**

- Avoid social media blindness
- Are you getting engagement on your questions? Are your posts interactive?















# Social Media Analytics Compass

### Tip: Learn from your competitors

# **Community Benchmarking**

- Compare your engagement stats to your competitors
- Learn from your competitors mistakes and successes
- Respond to feedback

# **Sentiment Analysis**

- Opinion-mining
- Analyze positive, negative and neutral mentions
- Skewed data; sarcastic "likes"
- How are you reporting/tracking social media activity?
  - Dashboards















# Social Media Analytics: Resources

### TWEETING 101

- <a href="http://www.adweek.com/socialtimes/create-perfect-tweet-infographic/488150">http://www.adweek.com/socialtimes/create-perfect-tweet-infographic/488150</a>
- <a href="http://www.theguardian.com/small-business-network/2015/sep/23/how-to-write-the-perfect-tweet">http://www.theguardian.com/small-business-network/2015/sep/23/how-to-write-the-perfect-tweet</a>
  - <a href="http://www.fastcompany.com/3030462/work-smart/twitter-101-how-to-get-more-clicks-retweets-and-reach">http://www.fastcompany.com/3030462/work-smart/twitter-101-how-to-get-more-clicks-retweets-and-reach</a>

### **SOCIAL MEDIA MANAGEMENTTOOLS:**

https://buffer.com | https://hootsuite.com

### 20 MOST RETWEETABLE WORDS AND PHRASES:

http://wersm.com/the-2o-most-retweetable-words/

### TRENDINGTOPICS WORLDWIDE (W/REAL-TIME UPDATES):

http://trends24.in

### **SHORTEN LONG LINKS:**

https://bitly.com





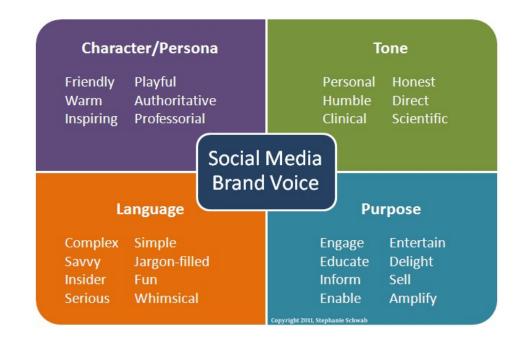




# Activity: Retweetable

# Crafting the perfect tweet

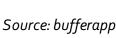
- Know the difference between voice and tone
- Talk with people, not at them
- Keep tweets conversational
- Think about how your content will be consumed by your followers
- Use viral words, phrases and #hashtags





















# Activity:

# Retweetable

During the next 5 minutes, you will log into your organization's (or personal) twitter account to post an **original tweet** about our workshop. Your post must:

- Be 140 characters or less (~10-12 words)
- 2. Use at least one **hashtag** (and/or emoji 😇)
- 3. Address at least one of the **social media analytics** compass

Please be prepared to share out!













### @HARRTroop @teenhealthca @cpedvcoalition

### Adult Allies in Action



@Adaora\_and\_HollyGrace



California



http://www.shiftingthelens.org/



Joined May 3, 2016

Trends · Change #shiftingthelens #lemonade #haveaHARRT #Prince #endDV #nbaplayoffs #stopARA

# **Mobilizing Youth & Creating Media to Prevent Adolescent Relationship Abuse**

**TWEETS** 14K

**FOLLOWING** 2,393

**FOLLOWERS** 406K

LIKES 3,483

LISTS 4



**Following** 

Instructions:

✓ Compose new Tweet

Tweet one question, comment or learning from this workshop. Make sure to @tag us and use at least one #hashtag!



HARRTroop @HARRTroop

Adolescents are #shiftingthelens of ARA prevention through youth-led media campaigns 2. Watch us #endDV @cpedvcoalition





CAHC @teenhealthca

When Bey has #teens talking about relationships and empowerment >>> •• #lemonade • @cpedvcoalition #shiftingthelens



# Mobilizing Youth: Case Studies

# Challenges

Retention, chronic absenteeism, recruitment, sustainability

### **Case Studies**

- How to mobilize disconnected youth
  - City Year New York (South Bronx)
    - Recruit from soft skills training/leadership class
    - Connect with drop-in centers/site-based programs
    - Project-based learning and leadership opportunities
    - Culminating event (talent show/showcase)
- How to take motivated youth to the next level
  - Enoch High School

Who is in the room? Any advice?











# Closing

# **Connect and Collaborate!**

Follow us on social media!

### Haven/HARRT

## **Facebook:**

Haven Women's Center of Stanislaus

HARRTroop

## **Twitter:**

@HARRTroop

#haveaHARRT

### CAHC

### **Facebook:**

California Adolescent Health Collaborative

### **Twitter:**

@teenhealthca

### Website:

www.californiateenhealth.org









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