

# Case Manager - Differential Response Program

STAND! For Families Free of Violence is currently seeking a full time case manager for our Differential Response Program. This program serves families who are at risk of having their children placed in foster care, and supports them while they engage in services that identify and build on the family's strengths, with the aim of improving family functioning, and enhancing the well-being of the children.

The case manager will work with social workers and staff from County agencies and community organizations in a multidisciplinary approach to supporting those families. They will make referrals, and assist clients to build life skills, participate in parent education, build self-sufficiency skills, and increase their stability in areas like housing, finances, mental health, and education. They monitor their clients' progress towards their goals, and advocate on their behalf when needed. DR case managers may also perform crisis intervention during problem resolution, and arrange for the provision of needed services.

This is a home visit-based program serving Antioch and surrounding areas. The case manager should feel comfortable working with clients in their homes and out in the community. STAND!'s facilities, our partners, and our clients, are located across Contra Costa County.

#### Mission, values and culture

STAND! is a catalyst for breaking the multi-generational cycle of violence, promoting safe and strong relationships, and rebuilding lives. Our work is guided by our values of integrity, passion, compassion, safety, accountability, innovation, and collaboration. We welcome staff who can embrace these values, and who seek to create and participate in a culture of interpersonal kindness and accountability, with respect for every stakeholder in the agency; and for the contribution of everyone who joins us in this work. Read more about our mission-driven agency at <a href="http://www.standffov.org/">http://www.standffov.org/</a>

#### **Required Qualifications:**

The successful candidate for this position must have recent experience working with families. The ideal candidate will approach their work with our clients from a strengths-based perspective, and embody a trauma-informed, non-judgmental manner.

The following is also required:

- BA/BS degree plus four years related experience working with at-risk families or youth or
- MA/MS degree plus two years related experience working with at-risk families or youth (*Experience can be satisfied by years of school on a one-to-one basis*)
- General knowledge of child development, positive behavioral modification practices, effective parenting skills and DSM V diagnoses
- Ability to work independently in-house and in the community
- Excellent organization, communication and time management skills
- Strong written and verbal skills

#### **Other Requirements**

The ideal candidate for any position at STAND! For Families Free of Violence will be a good team player, resourceful, dependable, ethical and resilient. This candidate will also be able to communicate effectively and demonstrate initiative, good judgment and passion for helping others. The case manager should be able to work some evenings to accommodate clients.

We consider the following as basic requirements for employment with us:

- Proficiency in computer skills, especially using Word, Excel, customized databases and Outlook
- Commitment to maintain shelter-site confidentiality
- Understanding of the Agency's mission and ability to maintain appropriate boundaries with clients in all circumstances
- Reliable vehicle, valid California driver's license, proof of insurance, and clean driving record. The safety of our staff and the clients they transport is important to us. Check to see if you meet our <u>driver requirements here</u>. (MVR will be run prior to employment and periodically thereafter)

Employment with STAND! is contingent upon clear fingerprint, criminal history check, clear MVR, and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training.

## Preferred qualifications

- Bilingual Spanish/English skills
- Experience working with clients impacted by family violence and abuse with specialized knowledge of trauma
- Knowledge of Trauma Focused Cognitive Behavioral Therapy, Parent Child Psychotherapy, Motivational Interviewing, Nurturing Parenting and EMDR.
- M.S. or M.A. degree in counseling or related field
- Knowledge of resources in Contra Costa County.

## STAND! offers:

- The opportunity to make a difference in the lives of our clients
- Competitive hourly rate between \$21.45 (Bachelors' degree) and \$22.61 (Masters' degree and BBS registration) based on qualifications and experience. An additional 5% bilingual differential would be paid to staff with fluent Spanish/English skills.
- Generous benefits package: Regular STAND! employees working 30 or more hours per week are eligible to participate in medical, dental and vision plans, life and AD&D insurance, voluntary acupuncture and chiropractic insurance, 403(B) plan, (matched after 1 year); and to earn pro-rata vacation, sick leave and holiday pay.

## To apply:

To be considered for this position, please send a cover letter, resume and the names of three supervisory references to: <u>resume@standffov.org</u>. <u>Please put "CM-DR" in the subject line to identify the vacancy you are applying for. In your</u> <u>cover letter, please describe the days and times you are available to work.</u> Alternatively, you can fax this information to: (925) 265-6954, or mail to: Human Resources, STAND! For Families Free of Violence, 1410 Danzig Plaza, Concord, CA 94520.

# STAND! For Families Free of Violence is an Equal Opportunity Employer committed to staff diversity. We welcome qualified persons of all backgrounds to apply.

Re-posted: 1/7/19