



Community Advocate

Full Time Non-Exempt (40 Hrs.)

Center for the Pacific Asian Family (CPAF) is a non-profit organization recognized nationally for its pioneering work in domestic violence and sexual assault. CPAF's multi-lingual and multi-cultural services include a 24-hour hotline, short term and long term shelters, counseling, case management, and supportive services. CPAF also provides violence prevention programs, outreach, education and advocacy on the issues of family violence and violence against women, focusing on the Asian and Pacific Islander community.

CPAF is a community based organization that draws from multiple disciplines to holistically serve individuals and families of many different sizes and cultural backgrounds. Staff work in environments where children are present and may be called upon to provide support as needed.

Summary Statement:

Under the supervision of the Community Program Manager, the Community Advocate develops and implements a comprehensive community-based response for and with survivors of domestic violence and sexual assault, including crisis intervention, emotional support and advocacy, case management, healing groups and community engagement. In addition to carrying a client caseload, the Community Advocate will work closely with other teams to ensure an effective, coordinated community response to survivors in crisis through the hotline, CPAF services in our Community Center and Emergency Shelter, and work with community partners. The Advocate will also establish a strong presence in local API communities in an effort to increase deeper contextual understanding and to facilitate accessibility of services.

Duties and Responsibilities:

- **Outreach:**
 - Identify/create opportunities to be an ambassador for CPAF's mission.
 - Promote agency services and trainings.
 - Establish new community relationships while maintaining strong ties with existing partner organizations
- **Direct Services**
 - Coordinate orientation, intake and assessment of survivors into community-based crisis intervention programs; develops and updates goal-oriented action plans; provide crisis intervention, emotional support and case management; advocate on behalf of survivor to other agencies.
 - Answer crisis calls on CPAF hotline, respond to crisis situations, SART Advocacy requests and provide transportation with own vehicle if necessary.
 - Maintain up-to-date client files on all client services and program activities; work with program manager to provide accurate feedback and data on monthly/quarterly/yearly goals. Maintain functioning office space.
 - Develop relationships with community partners to implement community-based healing groups providing support to survivors of sexual assault and/or domestic violence
- **Travel requirements:** Driving is an essential job function for this position. Therefore the employee must have valid driver's license and use their own vehicle to perform duties. The employee must also be eligible for coverage under CPAF's auto insurance policy.
- **Teamwork:** Provide general support asked of all staff which may include: responding to emergencies, providing hotline or site coverage, providing translation, maintaining a functioning office. Participate in program and organizational development and fundraising, and attend staff and team meetings.

Qualifications: The qualified candidate must possess demonstrated knowledge, skill, abilities and experience in the following areas:

General

- Committed to eliminating intimate partner violence, sexual abuse, and family violence; practices non-violence including non-corporal child discipline.
- Understands and is aligned with CPAF's organizational values.
- Understands and appreciates Asian/Pacific Islander cultures; is able to work with diverse communities (race, ethnicity, sexual orientation, disability, age, gender identity, class, etc.).
- Bilingual in Mandarin strongly preferred.

- Must submit to DOJ level Live Scan and subsequent arrest notification, annual TB test and annual driving record search.
- Must own and use personal vehicle for work.

Job Execution

- Possess familiarity and skill in addressing issues of sexual assault and domestic violence with survivors.
- Strong work ethic, self-directed and able to coordinate multiple tasks, and highly motivated.
- Able to work well independently and as a member of a team; able to work collaboratively and thrive in a flexible, evolving environment, adapt to situations and manage change effectively.
- Able to effectively and efficiently address crises and problem-solve with open communication
- Able to plan work schedule respective to program needs, including working evenings or weekends if needed.
- Demonstrate excellent communication skills, both written and oral.
- Must complete 65-hour domestic violence/sexual assault certification training within six months of employment.

Interested parties please submit cover letter and resume to hr@cpaf.info and state where you saw our posting. Please include your name and the position you are applying for in the subject line. No phone calls please.

Center for the Pacific Asian Family (CPAF) is committed to a policy of equal employment opportunity and does not discriminate against its employees or applicants on the basis of ancestry, age, citizenship, color, disability (physical and mental, includes HIV and AIDS), genetic information, gender, gender identity, gender expression, marital status, military or veteran status, national origin, political affiliation, race, religion (includes religious dress and grooming), sex (includes pregnancy, childbirth, breastfeeding and/or related medical conditions), sexual orientation, request for FMLA, or any other category protected by federal, state or local law ("Protected Categories"). CPAF will not discriminate based on a perception that an employee or applicant is a member of one or more of the Protected Categories, or is associated with someone who is a member of one or more of the Protected Categories. CPAF is committed to fostering a diverse and safe work environment where employees respect one another and share a commitment to our organization's mission, values, and strategies.