ACCOMPANIMENT ADVOCATE (Part-Time)

JOB DESCRIPTION

Organization

RISE is a nonprofit organization that serves survivors of intimate partner violence and sexual assault/abuse and their loved ones. The tagline of RISE—Respect. Inspire. Support. Empower embodies the work of RISE. We believe RESPECT is the cornerstone to ending violence and creating peace. We INSPIRE the community to be active in the movement to end gender-based violence. We SUPPORT loved ones of those affected by sexual assault/abuse and intimate partner violence. We EMPOWER victims to heal from trauma and transform their lives.

Position

Reporting to the Volunteer Manager, the Accompaniment Advocate provides in-person accompaniment services for community members seeking support at various sites (including but not limited to: the SART office, the emergency room, law enforcement interviews, RISE emergency shelters, etc). The Accompaniment Advocate coordinates with staff and volunteers on the after-hours crisis line to meet client requests for in-person advocacy and crisis counseling during the weekends and holidays.

Responsibilities

- Coordinate with on-call crisis line primary advocates for delegating accompaniments.
- Respond to requests for an advocate in-person at various accompaniment sites throughout San Luis Obispo County.
- Provide peer counseling, crisis intervention, and service referrals to clients during accompaniments.
- Intake clients into RISE’s emergency shelters.
- Interact with third-party agencies to ensure victim rights are protected.
- Complete appropriate paperwork and provide case notes for each contact with a client.
- Maintain and update confidential client database.
- Coordinate with office hours staff for client follow-up.
- Weekend shifts are required; schedule may include some holiday shifts.
Qualifications

The Accompaniment Advocate is thoroughly committed to RISE’s mission. All candidates should have proven customer service skills, crisis intervention, case management, and client advocacy experience. Concrete demonstrable experience and other qualifications include:

- High school diploma or GED (Preferred: associates degree in related field, human services, psychology, social sciences or sociology and/or education or experience working in victim services).
- Knowledge of sexual assault and intimate partner violence, counseling, listening skills, and basic crisis intervention techniques highly preferred.
- Excellent interpersonal skills.
- Flexible, compassionate, and a team player. Must be able to work independently with little direct supervision and have excellent problem-solving skills.
- Able to think clearly and respond appropriately in crisis situations.
- Able to work effectively with diverse groups of people.
- Possess strong written and verbal communication skills.
- Able to maintain a high level of confidentiality with sensitivity to client needs.
- Able to establish and maintain effective work relationships.
- Willingness to be on-call during weekends and some holidays.

Requirements

- All RISE staff and volunteers must complete a live-scan background check (paid for by the agency).
- Must possess a valid driver’s license, proof of insurance and reliable transportation.
- All RISE staff and volunteers must complete the 65-hr California State Certified Sexual Assault and Domestic Violence Crisis Counselor Training (provided as on-the-job training).
- **Bilingual and bi-literate (English/Spanish) highly preferred.**

RISE is an Equal Opportunity Employer and does not discriminate against applicants due to race, ethnicity, gender, religion, national origin, veteran status, or on the basis of disability. RISE is a Drug Free Workplace.

Compensation

Stipend per on-call shift ($75/weekend day) + $15.00/hour for active time
$0.58 Bilingual Differential
Part Time/Non-Exempt (Varies; 48-hours on-call per weekend, averages 4 hours active time)

Benefits

Sick Leave: California State Mandated Sick Leave