



Silicon Valley

P/T Crisis Intervention Advocate

Part time, 32 hours/week, Non- Exempt, Hourly

Work hours primarily after typical work hours, working remotely.

Join a passionate, dynamic team dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom and dignity for all. Reporting to the Crisis Intervention Manager, the Crisis Intervention Advocate provides crisis counseling, safety planning, community referrals, and information to individuals and families impacted by domestic violence, sexual assault and human trafficking. Scope of work includes 24-hour crisis-line response duties, crisis counseling sessions, and client intake and needs assessments.

Leveraging your comprehensive understanding of feminism and a strong commitment to social justice, the ideal candidate exhibits superior interpersonal and empathic skills, and a sensitivity to domestic violence and sexual assault issues, trauma, gender equity and client-centered service provision, this role acts independently and as part of a larger, dedicated team.

Essential to this role:

- Bachelor's Degree in a social services field or an equivalent combination of education and experience
- Case management or advocacy experience, preferably in a social-justice and/or anti-oppression framework.
- The ability to work independently and as a member of a diverse team, modeling flexibility, initiative, leadership and a sense of humor in a high stress environment
- Experience navigating and prioritizing conflicting deadlines
- Ability to work a variable schedule, including on call rotation, shifts on 24 hour crisis line response, crisis counselling sessions, intakes, assessments, and screenings to cross departmental resources for victims.
- Proficiency in Microsoft Office (Word, Outlook, Excel, PowerPoint) and experience in confidential data management and record keeping
- Effective communication skills and the ability to model healthy boundaries with empathy and compassion
- Spanish bilingual, bi-cultural and bi-literate skills

Working Conditions:

- Monday through Friday primarily days; delivery of service may include overtime
- On-call duties are required.
- Work includes lifting up to 30 pounds.

Required:

- **Cleared background check (fingerprinting at federal and state levels)**
- **Valid TB test**

- **Valid California driver's license, reliable transportation, and CA auto insurance**
- Must have completed or be willing to complete a 65-hour California State Domestic Violence and Sexual Assault Counselor certification. (Training will be provided)

To apply, please send resume, salary requirements and cover letter to HR@ywca-sv.org